

# Pilgrim Place Strategic Planning



Resident Input Summary for Board Retreat

24 July 2025

# Residents Offered Positive Feedback on CEO's Work to Date

Resident Board Reps have noted (and share) residents' positive feedback for CEO's efforts

We applaud Leif's genuine outreach, listening, and care... from Town Halls to personal conversations

We applaud progress made towards sustainable financial standing for Pilgrim Place

We applaud his staff development efforts and systematic, disciplined, management approach

# Replies to CEO Questions

Key message: Residents are ready to support bold, values-aligned decisions that ensure PP's sustainable future

Strategic priority: Financial sustainability that preserves mission, values & community ethos

**Four** Key Values: Social justice, Peace, Care for the Earth, and Care for Each Other (intentional community)

Mission & values are our identity: These need to be operationalized in all of our activities. For example, via Abernathy random-seating lunches. Marketing to attract younger cohorts can support this.

# Comprehensive Resident Engagement in this Exercise

## METHOD

**Town Hall Meeting:** Held on June 30, 2025, with good participation and a structured discussion format

**Resident Survey:** 147 responses including via on-line forms and hard copies (45% response rate)

**Combined Input:** This dual approach captured information from a broad cross-section of residents.

## Unity of Vision

Both the Town Hall and survey revealed remarkable consistency in resident priorities and concerns, demonstrating a widely-shared sense of strategic direction.

## Central Theme

Financial sustainability should preserve and promote our mission and values. These goals must not be split apart. Residents seek an integrated approach that strengthens both fiscal health and community identity.